

## Pacific Limited Warranty

Pacific warrants to the original purchaser only ("Buyer") that each new vacuum cleaner shall be free from defect in material and workmanship upon delivery. Pacific's liability is limited to repair or replacement of parts at the discretion of Pacific and/or the factory authorized service centers, transportation prepaid (Buyer expense).

Pacific equipment used in commercial applications has a limited warranty of 12 months (one year).

ITEMS NOT COVERED BY WARRANTY INCLUDE, BUT ARE NOT LIMITED TO:

- Damage resulting from accidents, abuse, misuse or acts of God (lightning flood, etc.)
- Damage in transit; Rental units
- Failure due to lack of proper maintenance or care
- Relatively minor adjustments such as tightening of screws or bolts, etc. not connected with the replacement of parts.
- Repairs or alterations by an organization other than the factory or an authorized Pacific Service Centers.
- Normal wear and tear items: handles, wheels, bristles, nozzles, hoses, paper bags, filters, cords, carbon brushes shall not be considered a defect in workmanship or materials.

"This warranty covers all defects in workmanship and material for the warranty period. The warranty does not cover any damage resulting from any misuse, abuse or neglect of the product or any parts needing replacement due to normal wear and usage."

The eventual substitution of the motors under warranty will therefore be affected only in case of production defect (this has to be verified by the authorized Pacific service centres). If, after inspection of the returned machine or any part or parts, Pacific determines that the defect is not covered by the warranty, all expenses incurred by Pacific in connection with the replacement or repair of the machine or any parts thereof shall be at the buyer's responsibility. Any parts returned to Pacific for replacement shall become the property of Pacific.

In no event shall Pacific be liable for any indirect, special, incidental, consequential or other damages including but not limited to damage or loss of property or equipment, lost revenues or profits, claims of customers, or harm to goodwill or business reputation directly or indirectly arising from the sale, handling or use of the vacuum cleaner, or from any other costs relating thereto and Pacific's liability hereunder. Pacific shall not be liable to the buyer for any claims, damages, injuries, actions, or causes of action whatsoever based on negligence or strict liability. Pacific makes no warranty that its vacuum cleaner shall be merchantable or that such machine shall be fit for any particular purpose. Moreover Pacific makes no expressed or implied warranties except for the limited warranty set forth herein. In addition no representation or warranty, expressed or implied,

made by any dealer, sales representative, or field agent of Pacific which is not specifically set forth herein shall be binding on Pacific. Genuine Pacific replacement parts shall be free from defects in material and workmanship for a period of 90 days after "installation" and shall be subject in all respects to the limitations and exclusions of this limited warranty.